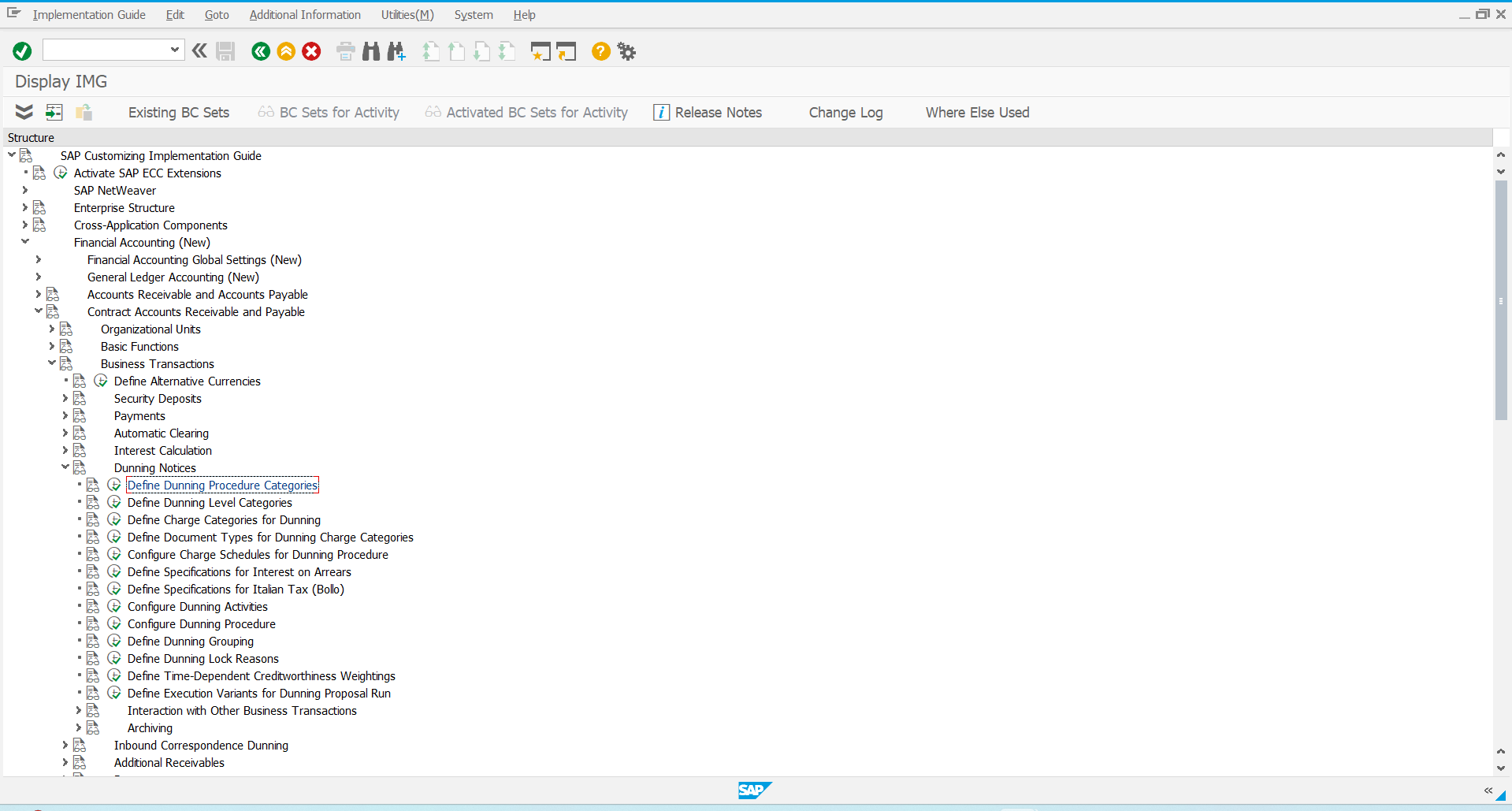
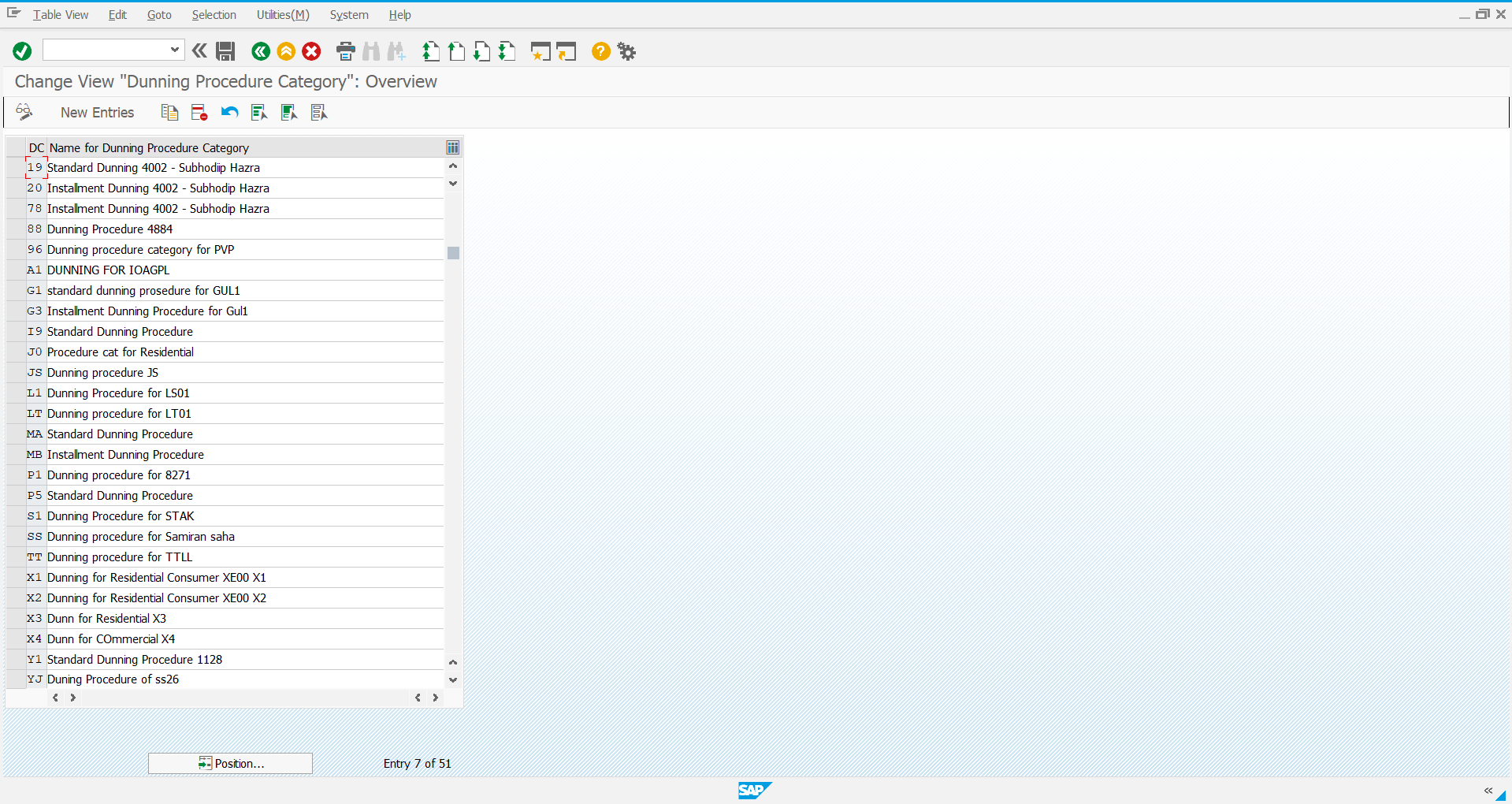
**Dunning Configuration**

**Defining Dunning procedure categories**

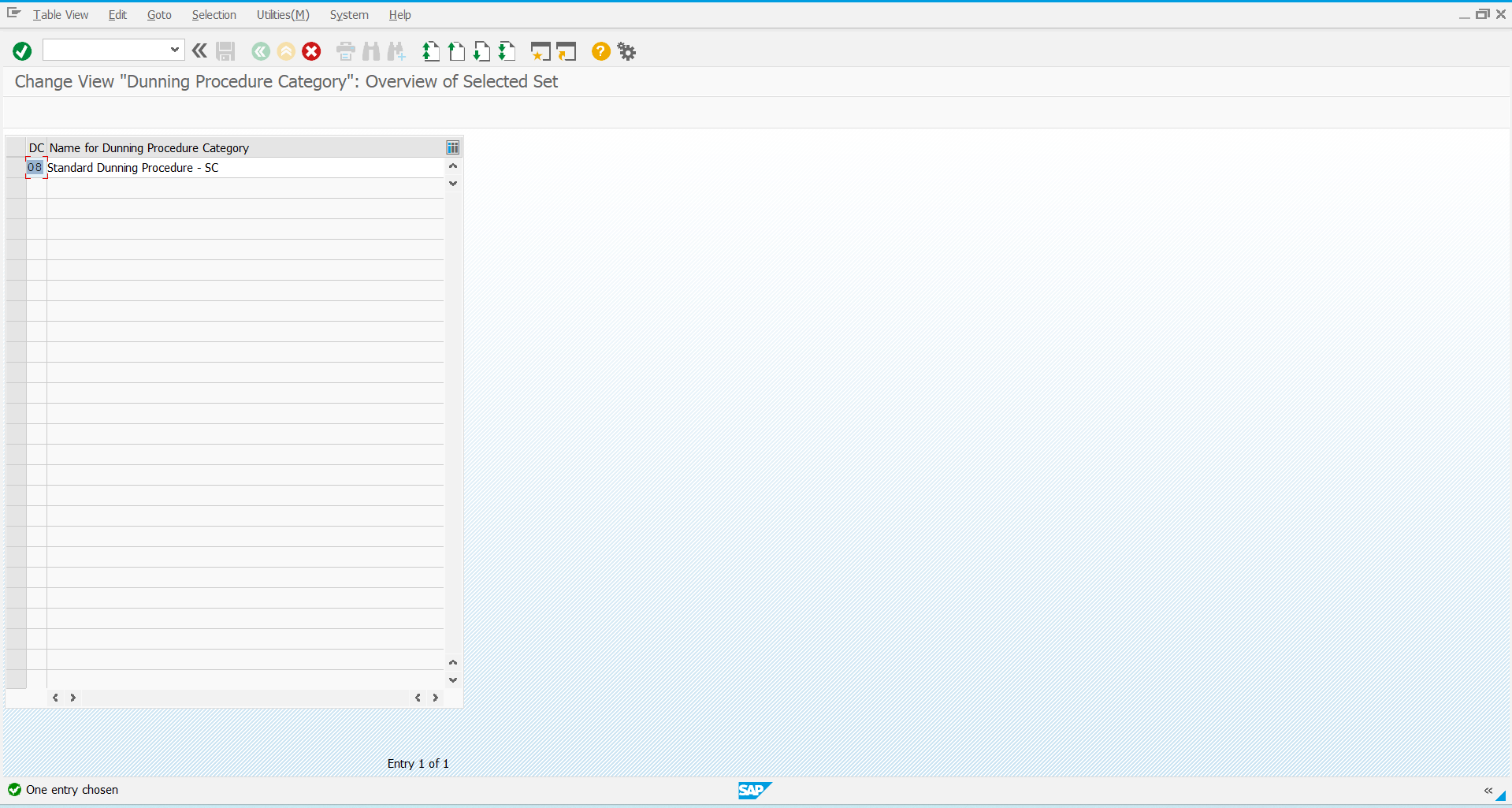
Step 1: Use the below Navigation



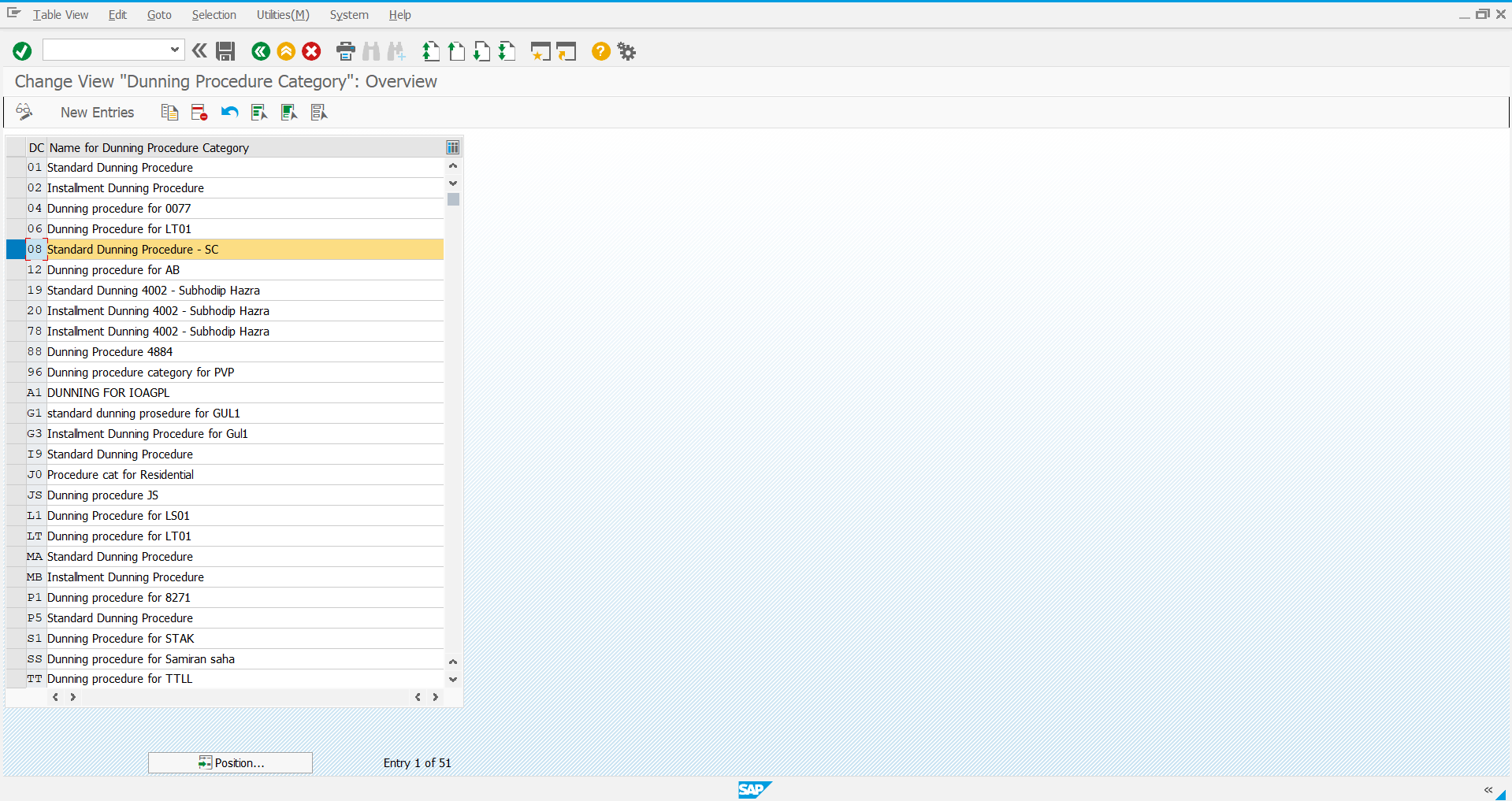
Step 2: Select New entries



Step 3: Define the dunning procedure and save it

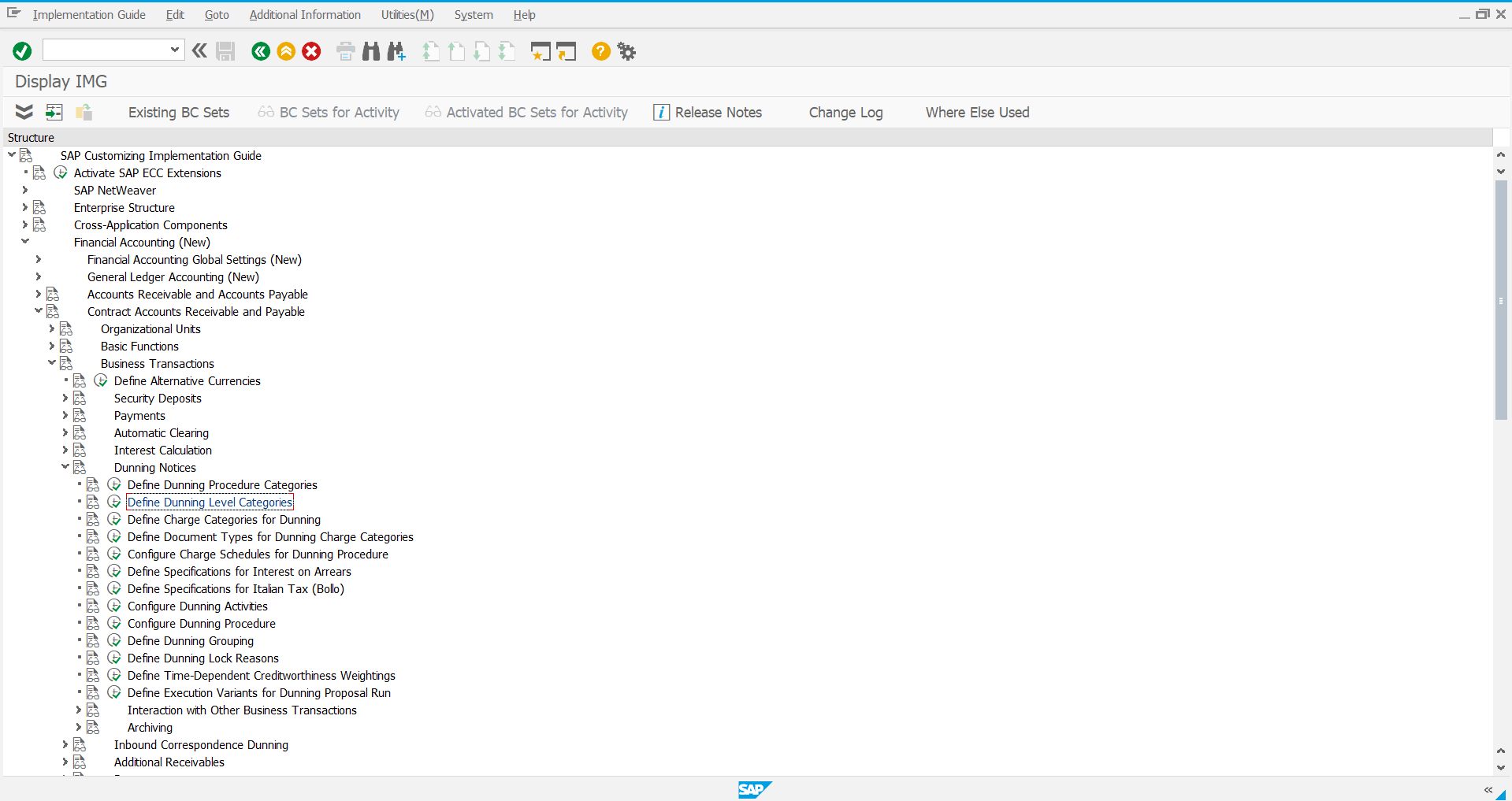


Step 4: New Dunning Category is now available with **key: 08**

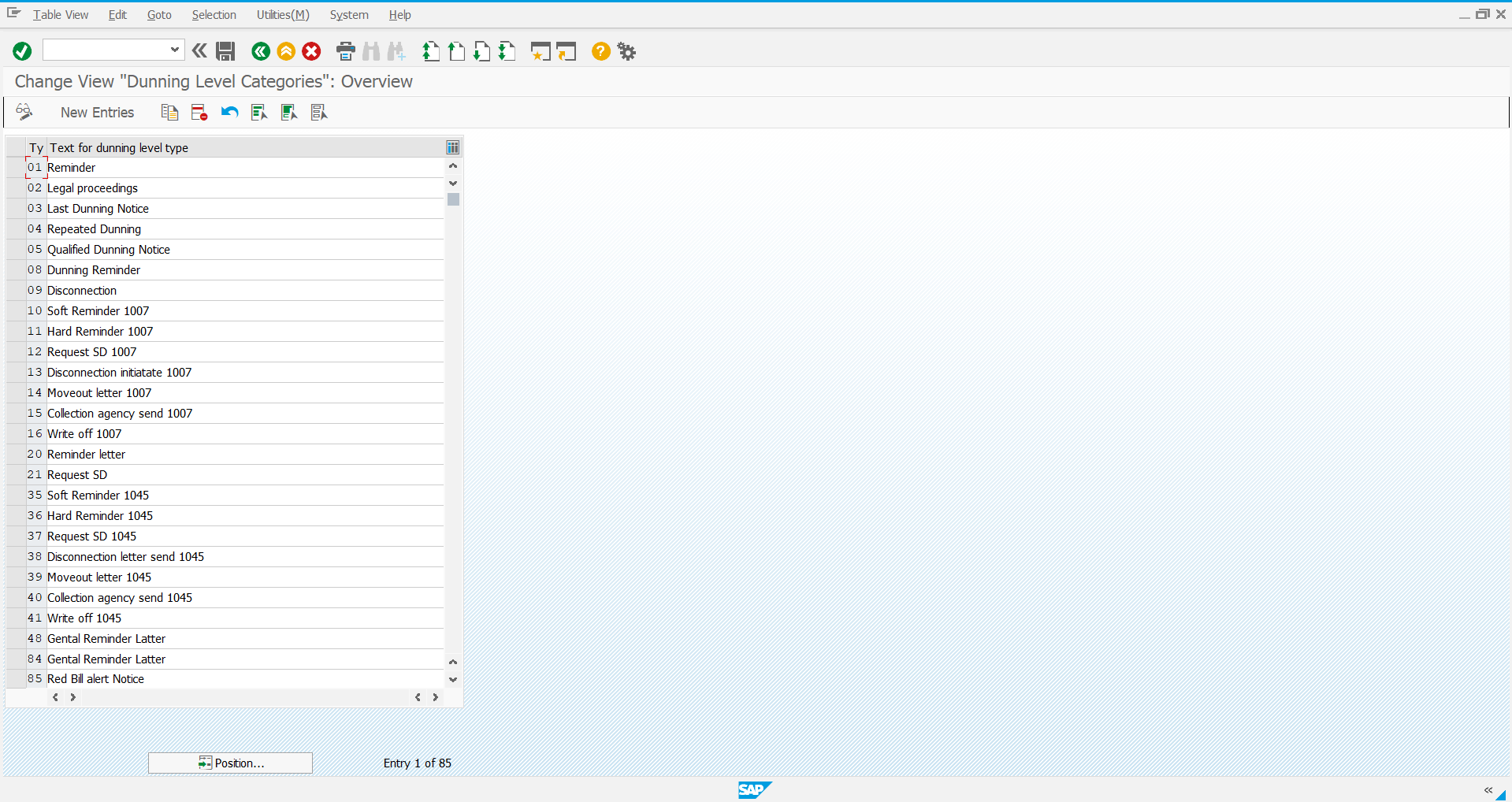


**Define Dunning Level Categories:**

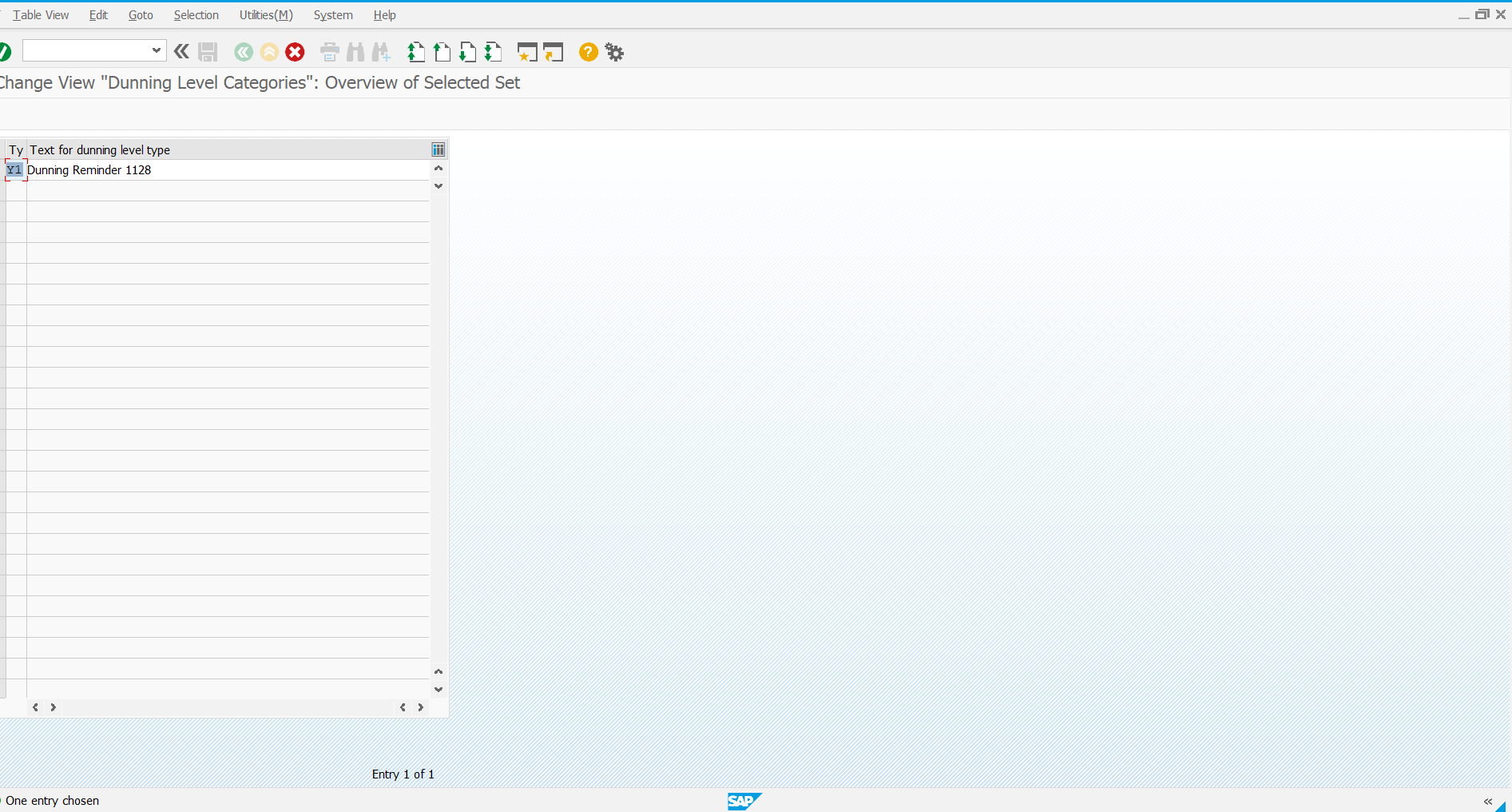
Step 1: Use the below Navigation



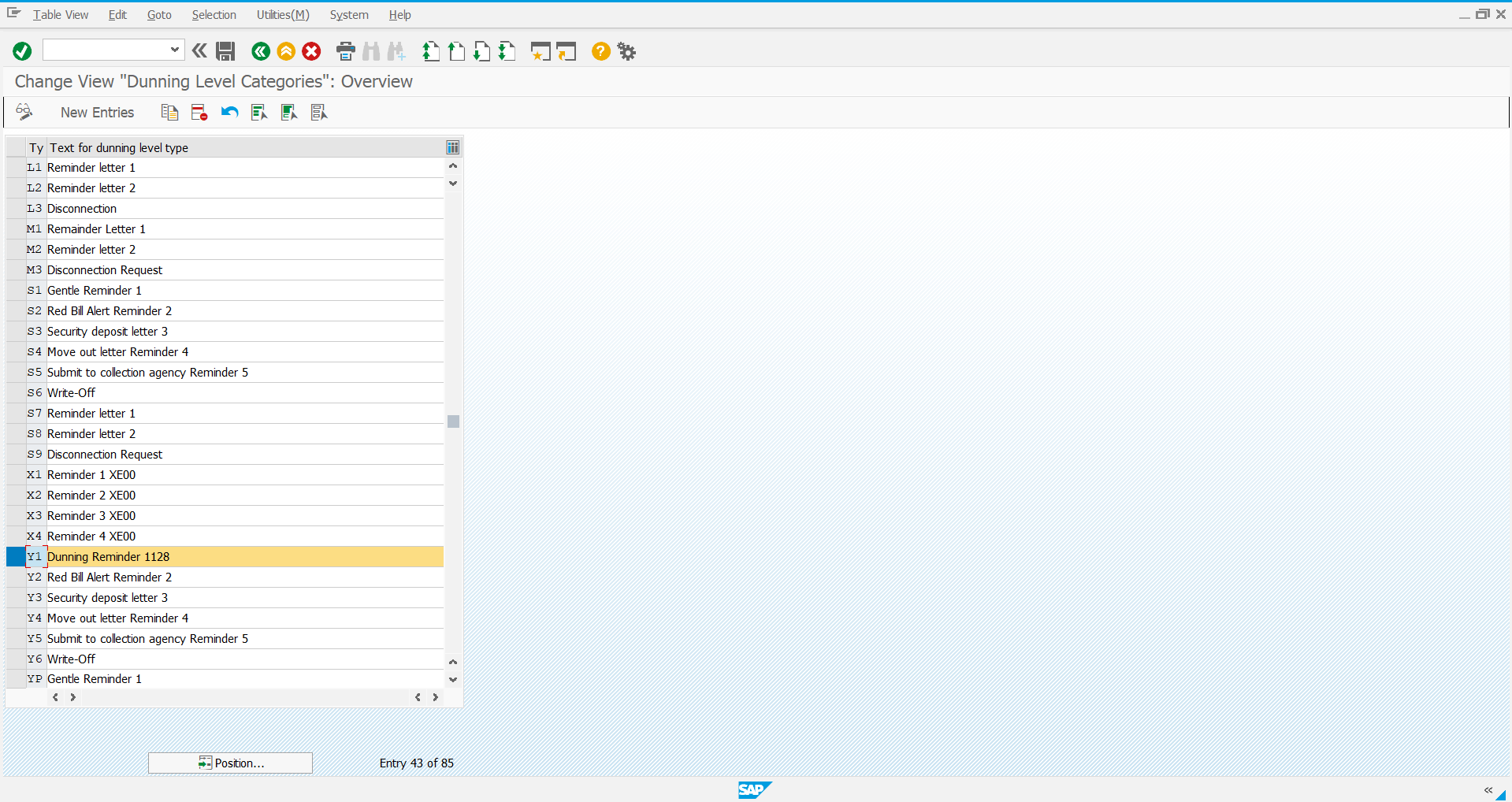
Step 2: Select new entries



Step 3: Define the new Dunning level and save it

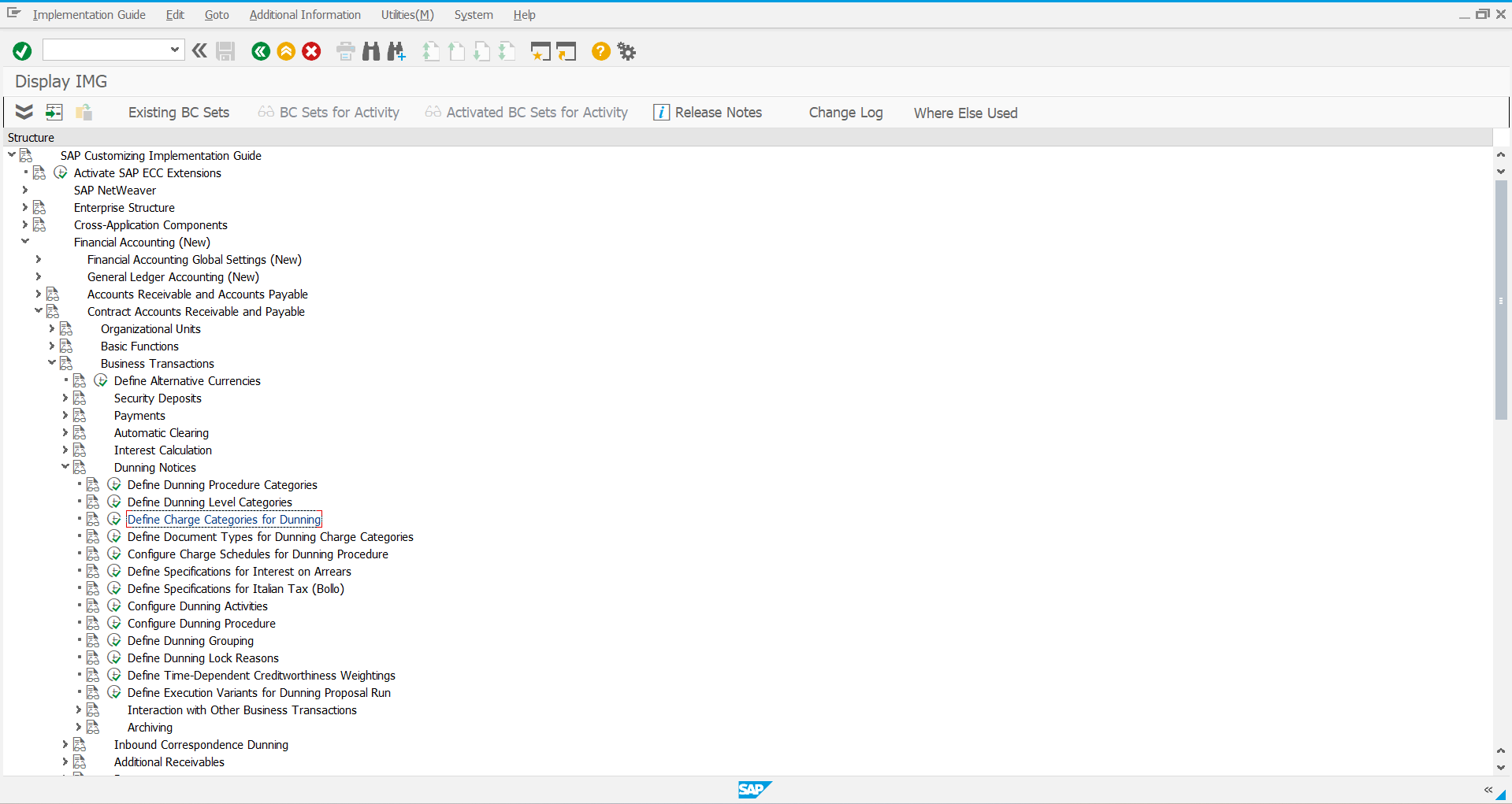


Step 4: New Dunning level available with **key: Y1**

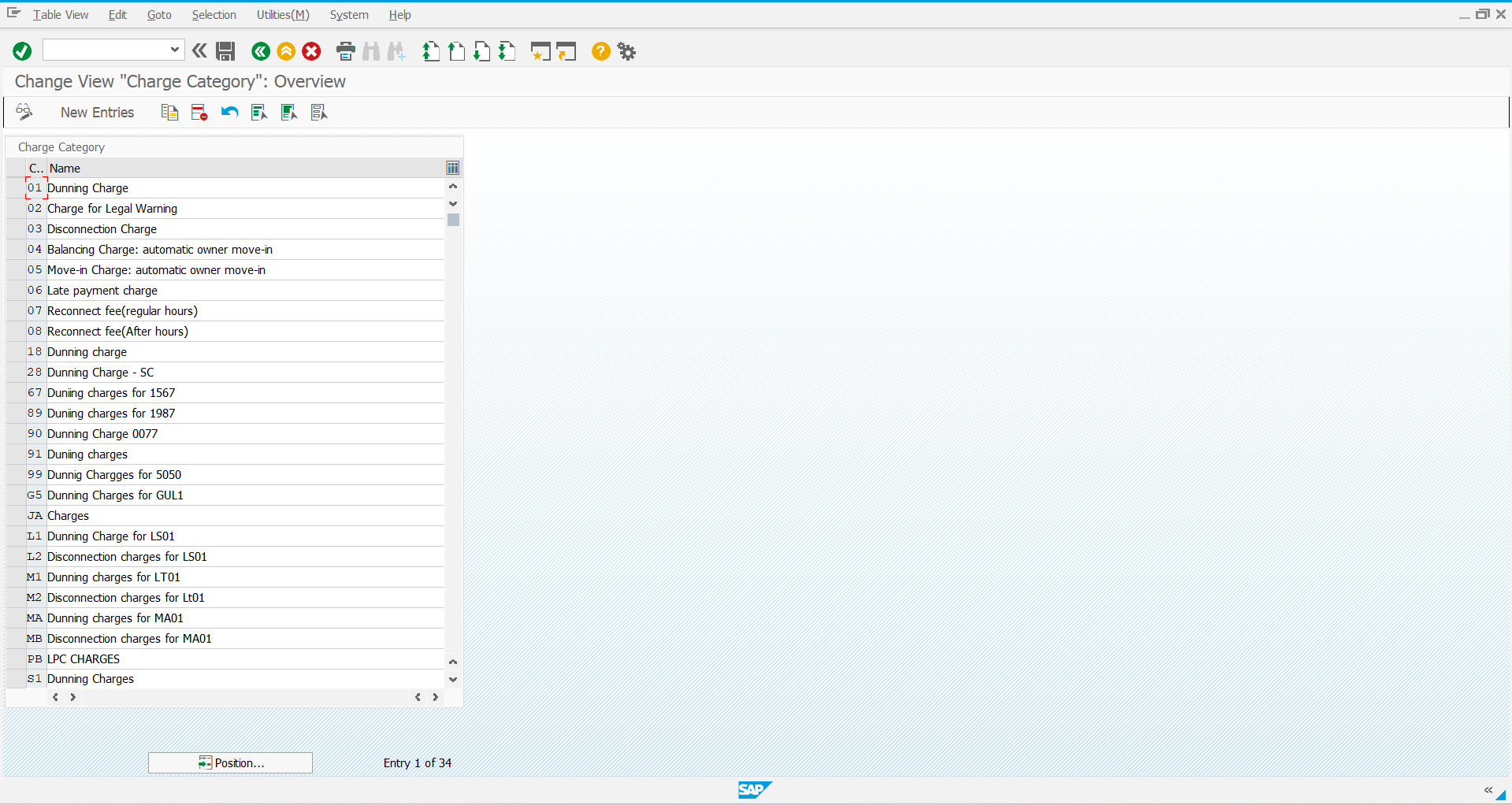


**Define Charge Categories for dunning**

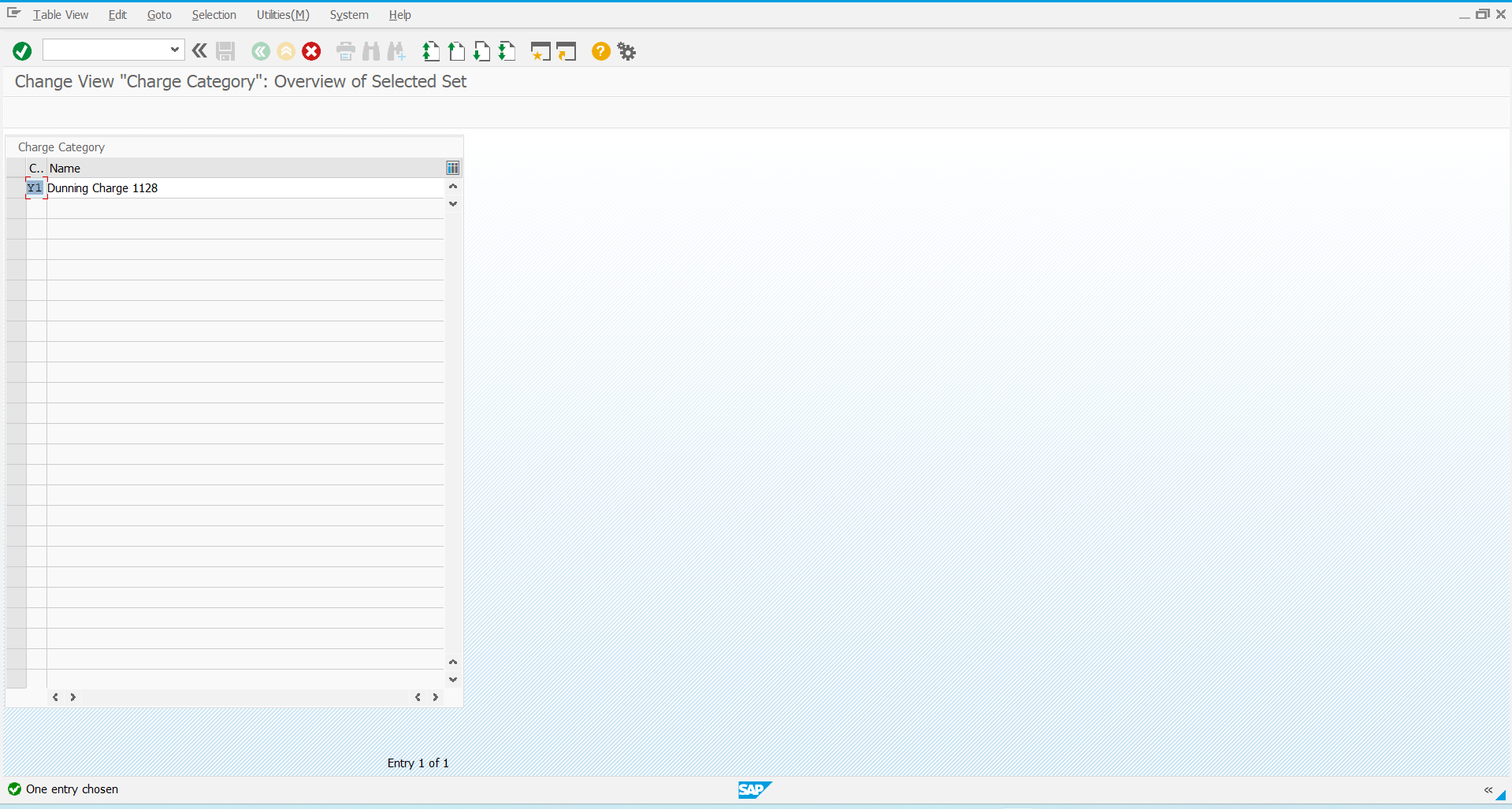
Step 1: Navigate using the below path



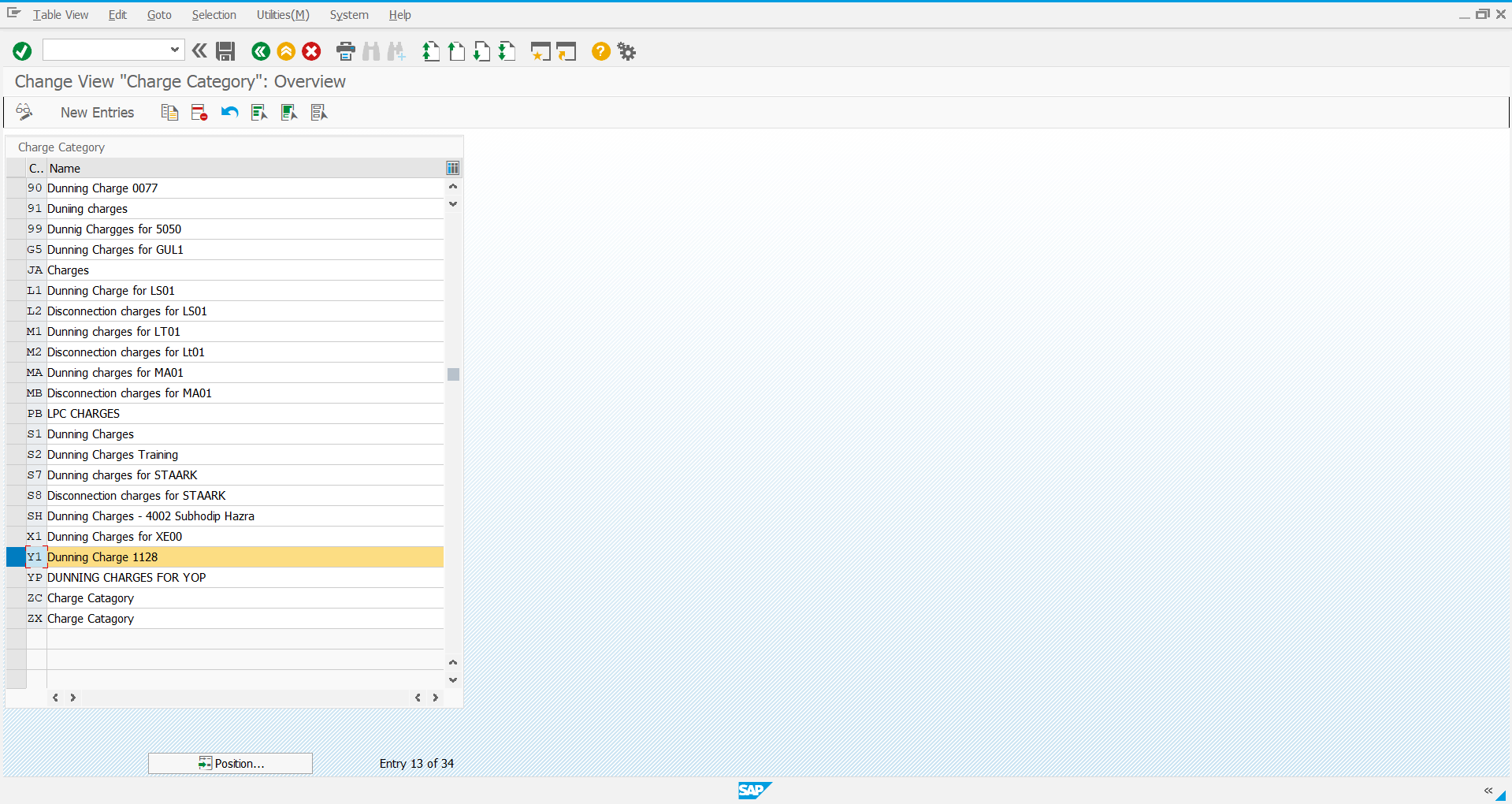
Step 2: Select New entries



Step 3: Define the new Dunning charge category and save it

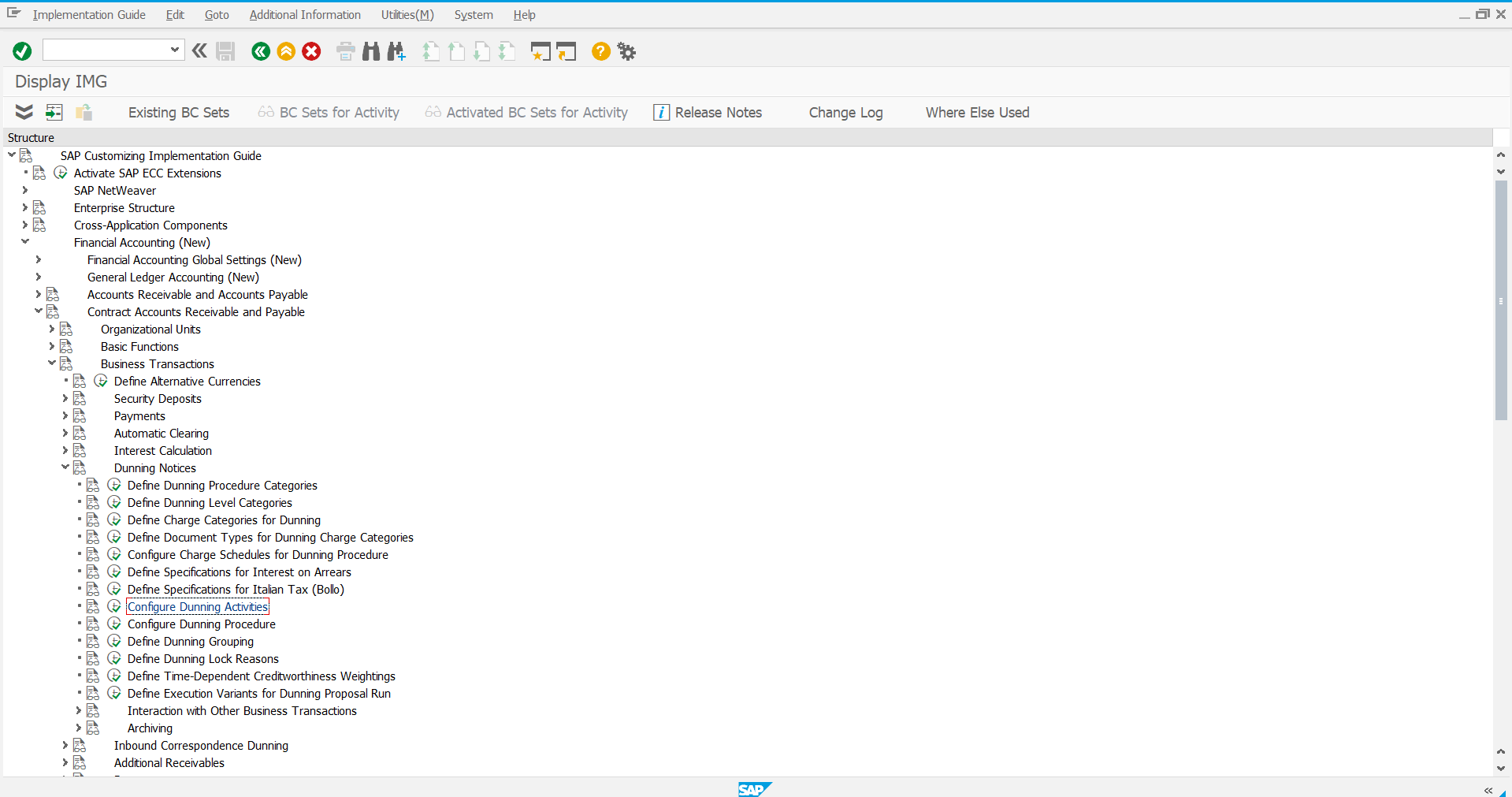


Step 4: New Dunning charge category Is now available with **key: Y1**

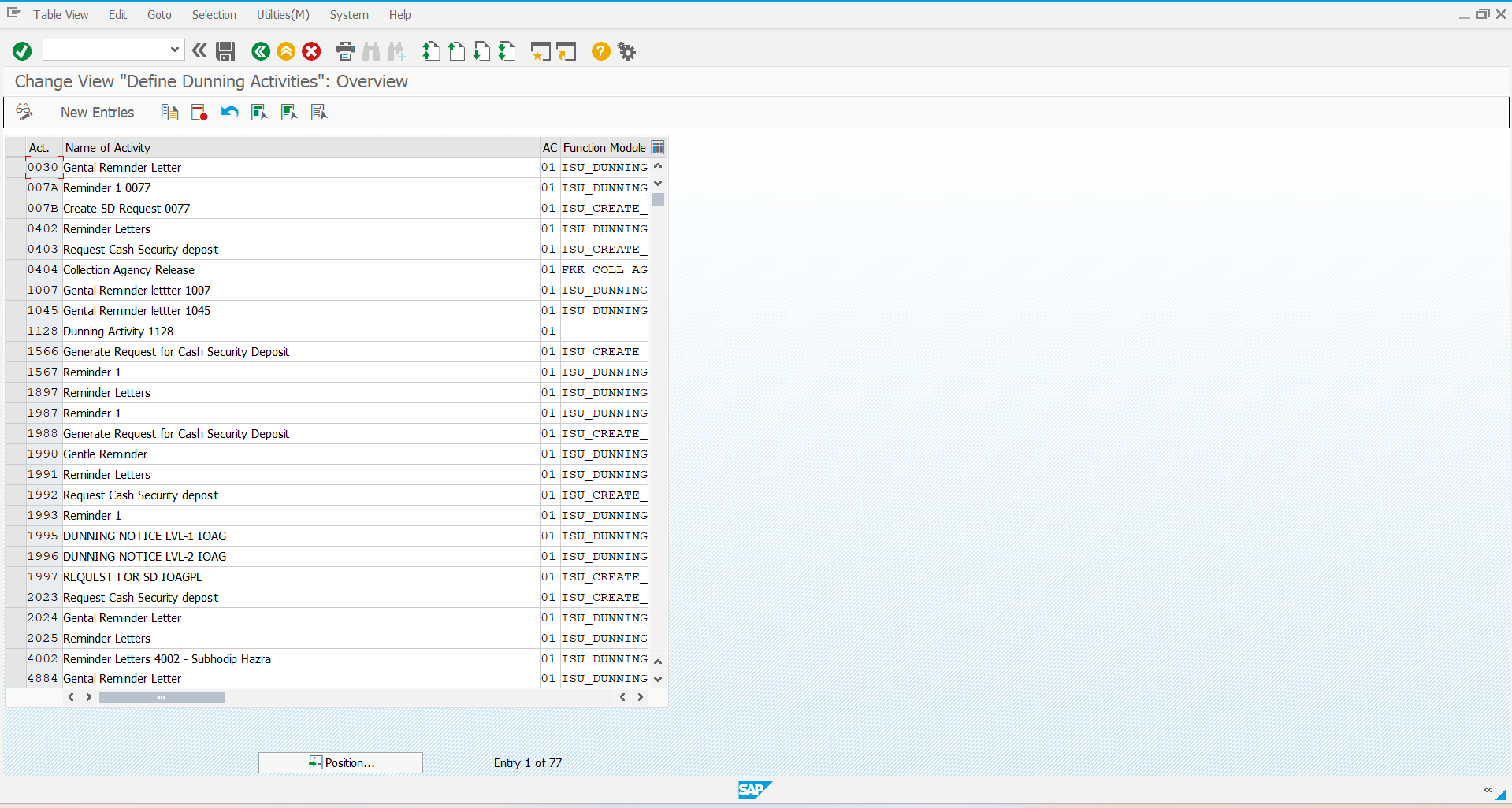
****

**Configuring Dunning Activities**

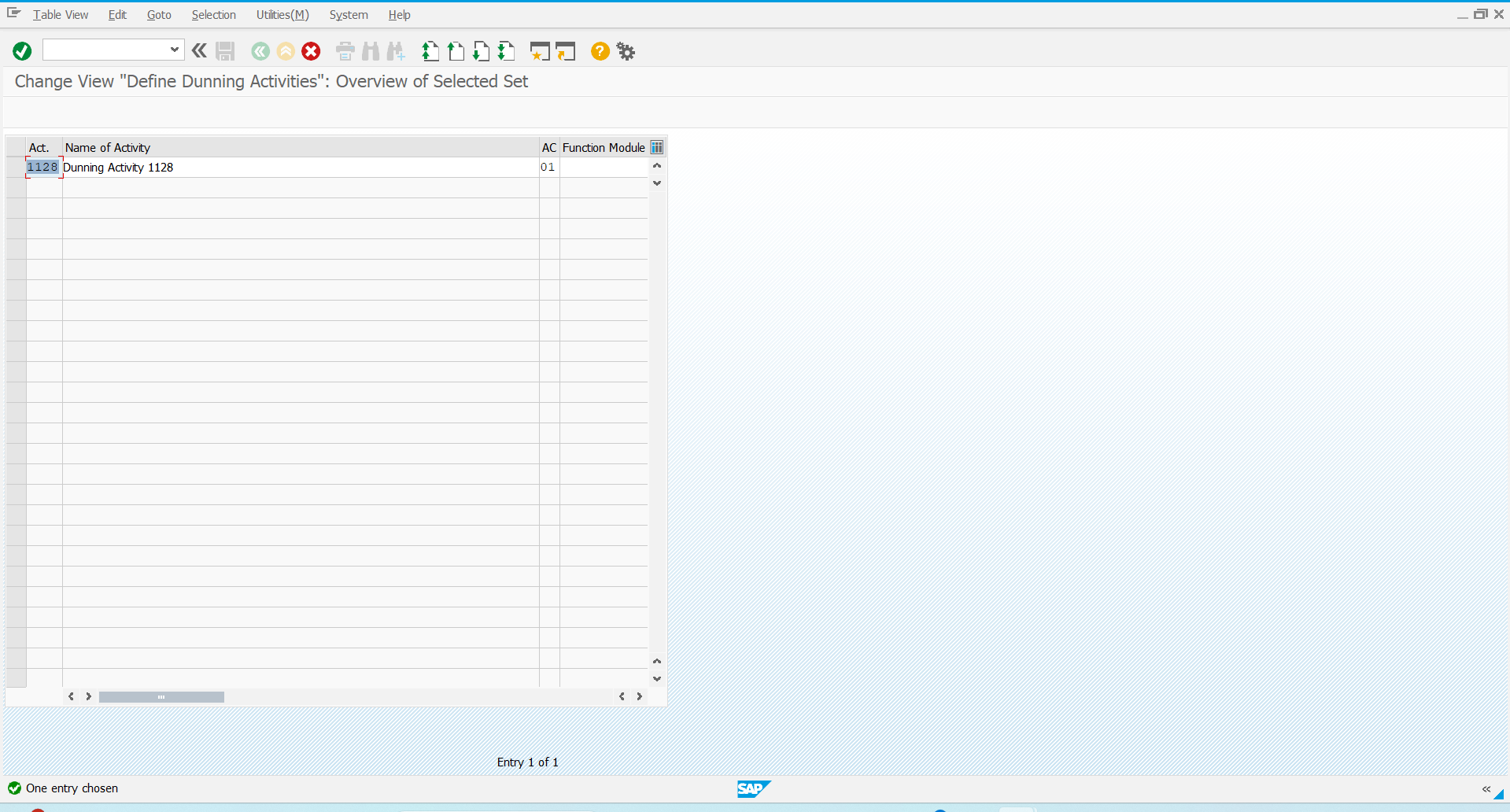
Step 1: Navigate using the following path



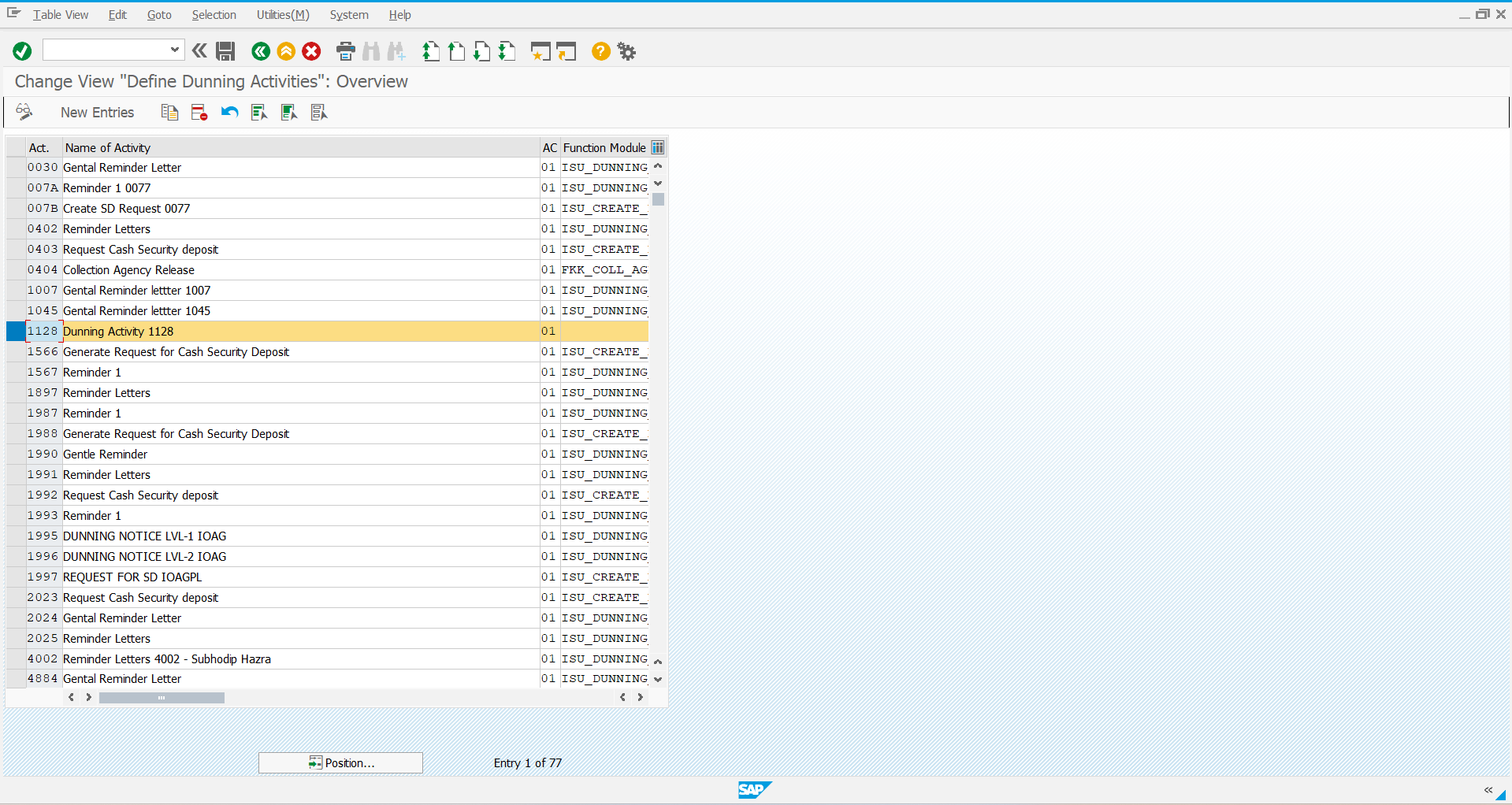
Step 2: Select New entries



Step 3: Configure the new entries and save it

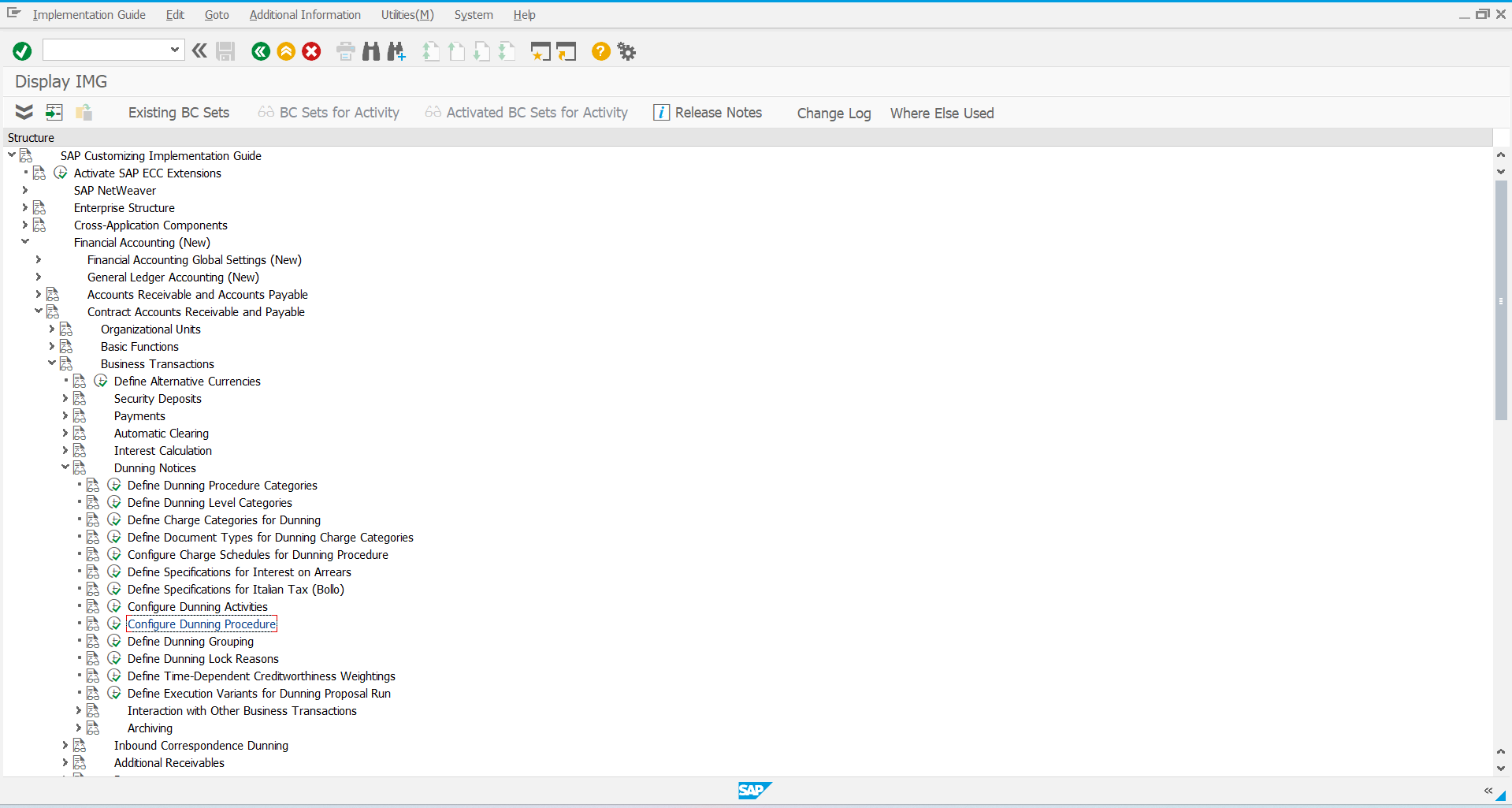


Step 4: New Dunning activity configuration is now available

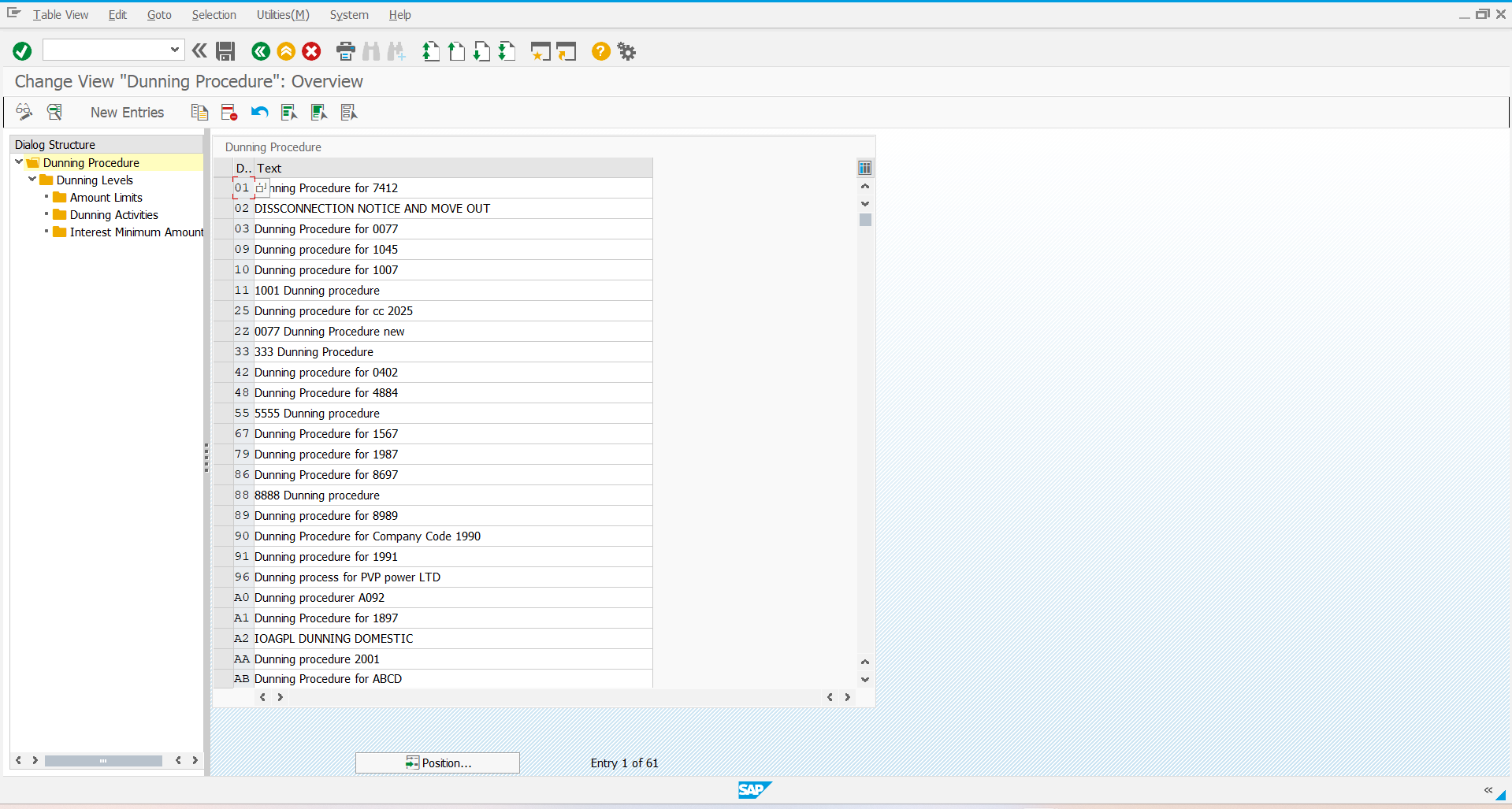


**Configure Dunning Procedure**

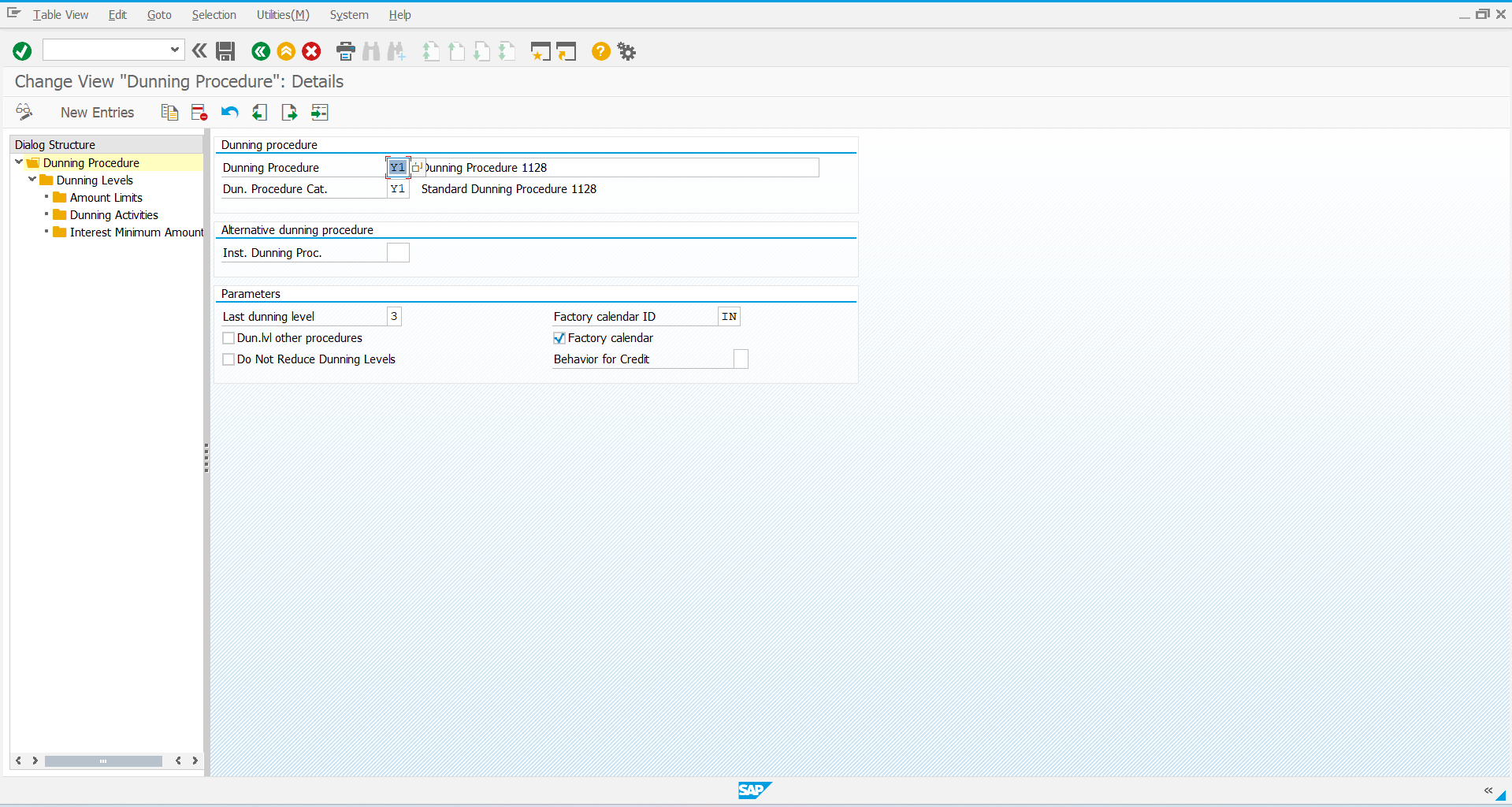
Step 1: Navigate using the below path



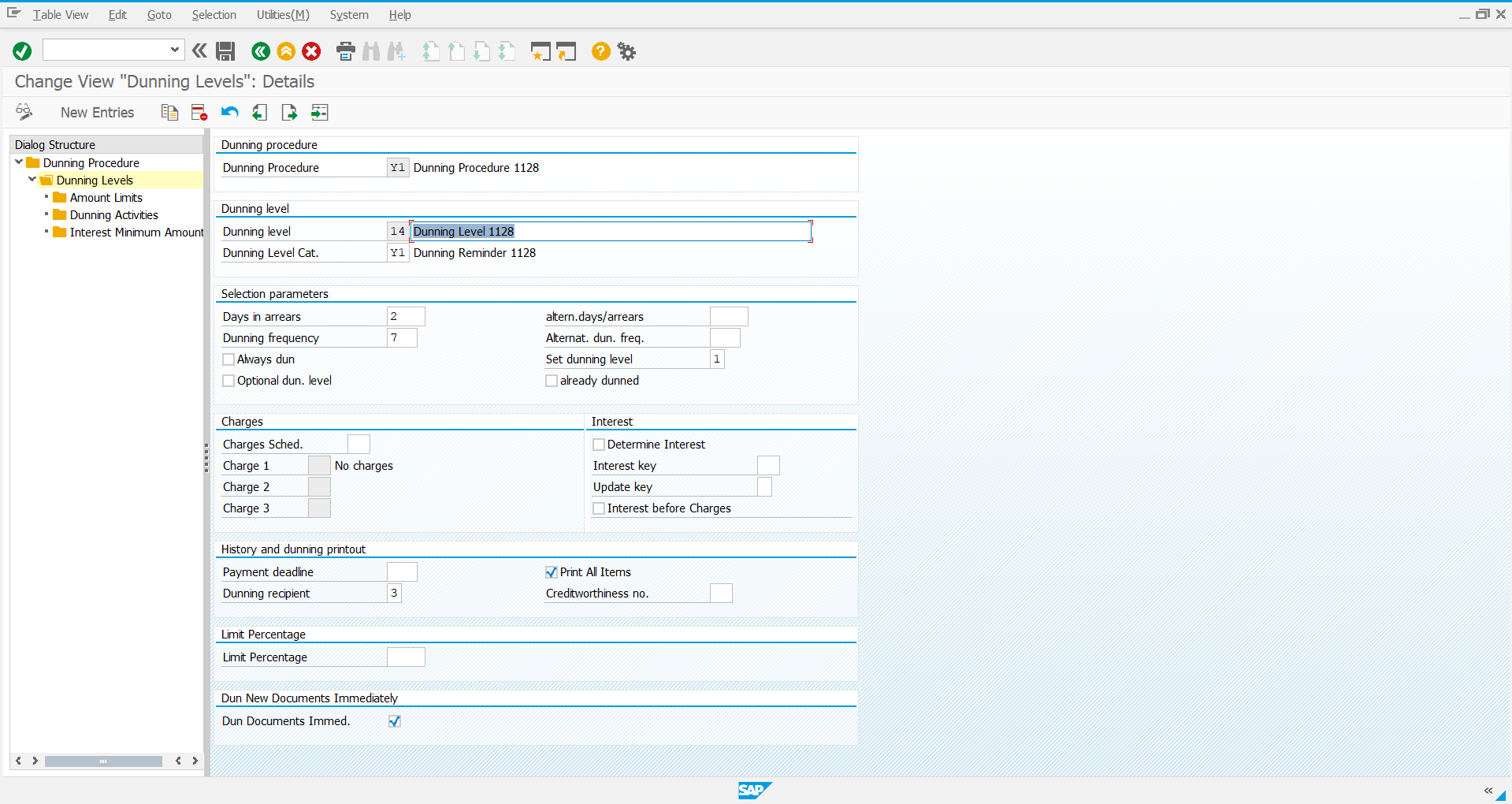
Step 2: Select New entries



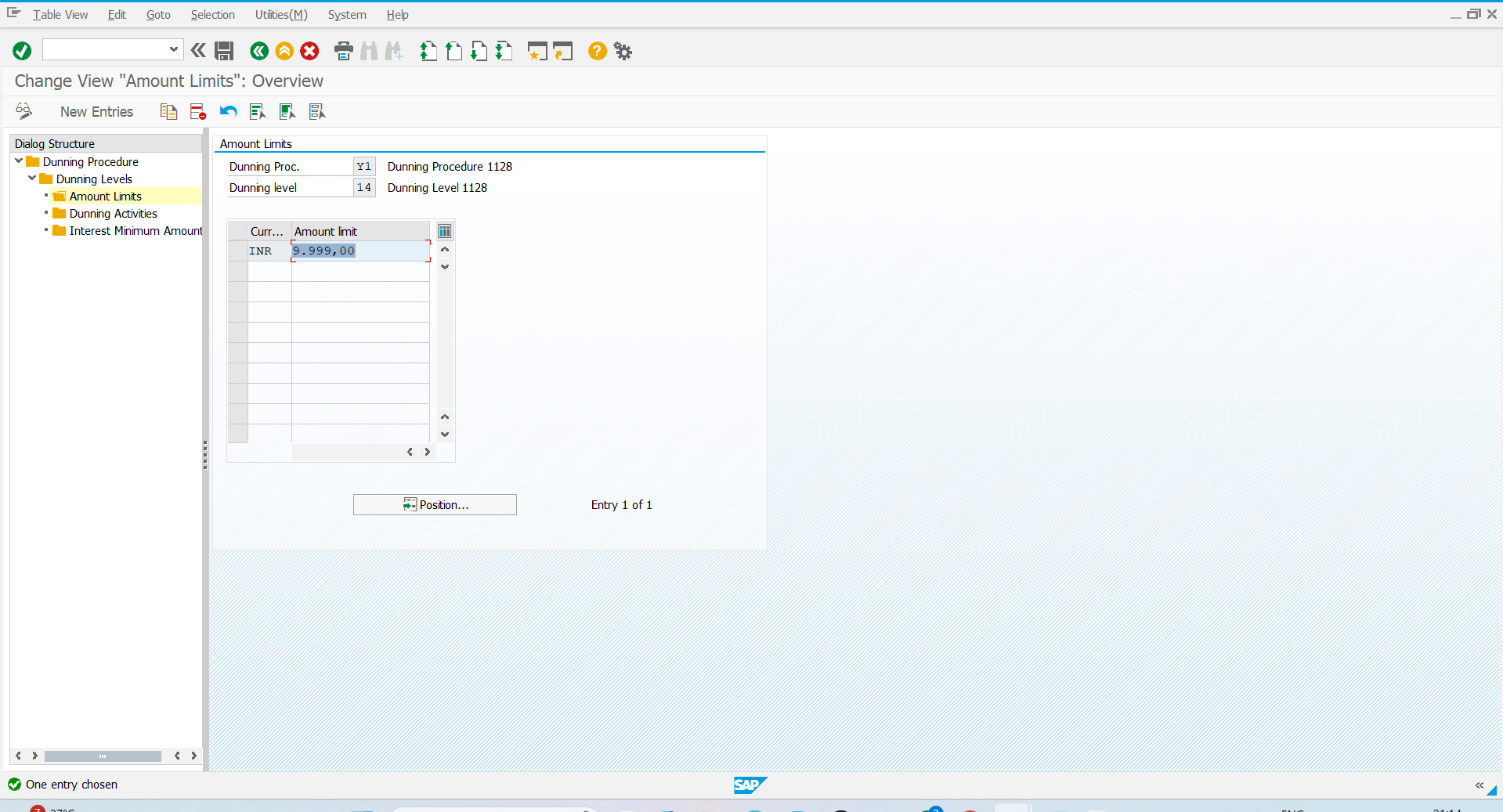
Step 3: Enter the required details



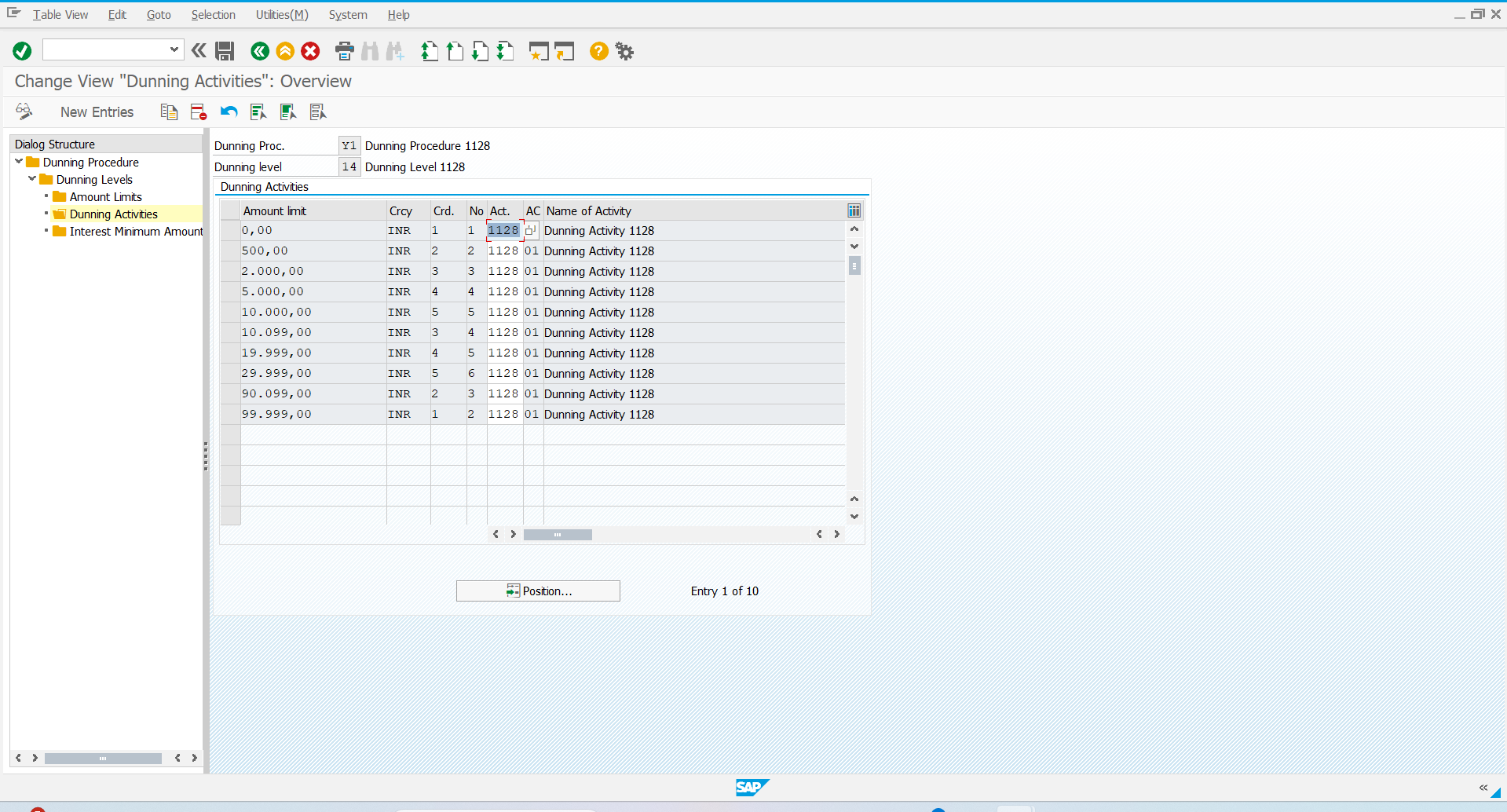
Step 4:



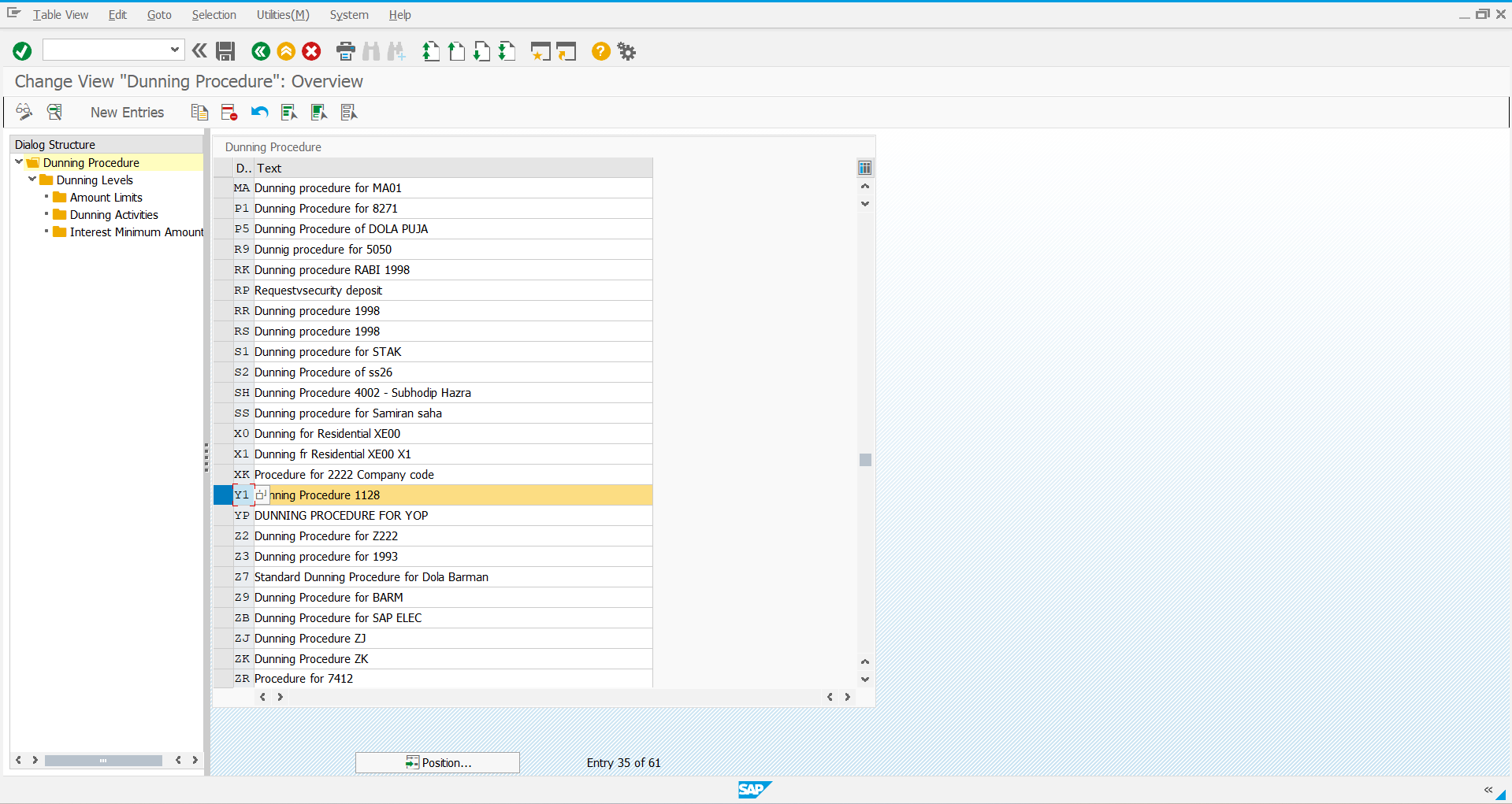
Step 5:



Step 6: and now save it



Step 7: Now we have a new Dunning procedure



Step 8: Now assign the new dunning procedure to the Contract Account

